

Novavet - Produtos Agro-Pecuários, Lda, also known by its Bemed brand, has been in the market since 1986, being a reference in the pharmaceutical product distribution sector in Portugal. The company's main mission is the total satisfaction of its customers, through the manufacture of quality products, simultaneously serving the interests of the organization and interested parties. For such, the organization has established a Quality Management Policy whose bases are in the following points:

- Manufacture quality PPE and medical devices, guaranteeing continuous improvement and rigorous control of the manufacturing process.
- Meet the needs, exceeding customer expectations;
- Involve and motivate collaborators through continuous training, in order to adequately develop all the responsibilities assigned to them, increasing their efficiency;
- Guarantee the success and economic sustainability of the company;
- Ensure strong relationships between companies;
- Ensure effective communication, related to rigorous quality management, with customers, consumers, suppliers and official entities;
- Develop processes in the perspective of optimization and waste reduction;
- Openness to suggestions and/or claims from clients and collaborators, in order to improve the operation and quality of the company;
- Comply with the legal and regulatory requirements applicable to the activity and manufactured product, and others signed by the company agreed with the interested parties.
- Progress in the sense of continuous improvement of the effectiveness and efficiency of the implemented Quality Management System, complying with the requirements of ISO 9001 standards.

Compliance with the Quality Management Policy allows Bemed of the Novavet group, Lda. to maintain the commitments assumed, grow continuously in a healthy and sustained manner and remain in the market as a quality brand.

Bemed - Manufacture of medical devices and individual protection equipment, Lda., promotes the internal disclosure of its Policy, with the aim of making all employees aware of the responsibility and impact of all their activities on the quality of their products.

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